

collecting_society - Konzept #269

Email default headers for web users?

04/09/2017 01:33 AM - Alexander Blum

Status:	Erledigt	Start date:	
Priority:	Normal	Due date:	
Assignee:	Alexander Blum	% Done:	0%
Category:		Estimated time:	0.50 hour
Target version:	Repertoire 1) Testing phase I	Spent time:	0.00 hour
Description			
What should be the default headers for emails to web users?			
<ul style="list-style-type: none">• From• Reply-To			

History

#1 - 04/09/2017 01:33 AM - Alexander Blum

- Status changed from Neu to Feedback

#2 - 04/09/2017 06:08 PM - Meik Michalke

- Assignee changed from Meik Michalke to Alexander Blum

i assume web users refers to all users of the service (i.e., their mail addresses).

- for what occasion? all e-mails sent by the service?
- what implication does "default" have? (hard coded? no additional headers possible?)

#3 - 04/09/2017 11:19 PM - Alexander Blum

- Assignee changed from Alexander Blum to Meik Michalke

i assume web users refers to all users of the service (i.e., their mail addresses).

Right.

for what occasion?

Examples:

- the mail with the email verification code
- mails about upload errors (duplicates, format errors, etc.)
- mails concerning the claim process
- mail for profile changes

all e-mails sent by the service?

Yes.

what implication does "default" have?

Exceptions are possible, but there should be a default address as (often used) fallback, as probably most mails should have the same from/reply-to address.

hard coded?

Configuration is done via the pyramid configuration ini files (should be via tryton client some day).

no additional headers possible?

Sure. Is there a usecase for other defaults?

#4 - 04/11/2017 11:45 PM - Meik Michalke

- Assignee changed from Meik Michalke to Alexander Blum

i see. i don't have any strong feelings about this yet, so do what you feel is the best approach.

on a "nice to have" basis, i really like the option of filtering mails by headers (like mails from redmine). so it could be neat to have something like

- X-C3S-repertoire-artist: a0000000132 (i.e., if there's a particular artist this mail is intended for; same for release/creation)
- X-C3S-repertoire-issue-type: (validation|error|claim|profile|...) (some expendable code what kind of automatic mail this is)

but again, this must not have high priority.

#5 - 04/12/2017 01:20 AM - Alexander Blum

- Status changed from Feedback to Erledigt

Meik Michalke wrote:

do what you feel is the best approach.

Then I start with 'service@repertoire.c3s.cc'.

on a "nice to have" basis, i really like the option of filtering mails by headers

added [#335](#)

#6 - 10/08/2019 03:34 PM - Alexander Blum

- Target version changed from 1) Testing phase I to Repertoire 1) Testing phase I

#7 - 10/08/2019 03:49 PM - Alexander Blum

- Project changed from repertoire to collecting_society